



About Poq

Poq is a global Software-as-a-Service platform that empowers retailers and brands to create highly effective and fully customised native apps in record time. Apps allow them to build stronger brands, sell more products, deepen customer loyalty and deliver highly relevant content to their customers.

The Poq platform is the result of years of focus on retail apps and is proven to increase customer engagement and revenue. Clients include the largest brands and retailers, such as Missguided, Hotel Chocolat, Holland & Barrett, Belk, PLT, the Cotton On Group and FeelUnique.

Founded in 2011, the company has offices in London and New York. It is Venture Capital backed having raised £16.5 million with the most recent round led by Smedvig, with participation again from previous backers Beringea and Meyer Bergman.

About the role - Android Support Engineer

You will be working with the Support, Product and Customer Success team to drive adoption of new product features for our existing clients, maintaining their crash/bug free rate and quality.

What you'll be doing - Responsibilities:

- Drive product adoption into all of our clients by collaborating with cross-functional teams to maintain and adopt new product features
- Unit-testing code for robustness, including usability, and general reliability
- Working on bug fixing and improving App performance
- Monitoring releases and alerting systems
- Able to complete their work in a timely manner and with high quality
- Identifying and proposing strategies around technical problems affecting their team and communicating standards and getting buy-in on proposed solutions
- Contributing to improvements and grooming sessions
- Demonstrating knowledge of industry trends, our infrastructure and our build system
- Researching and proposing new technologies
- Identifying and pro-actively tackling technical debt

Experience:

- Development language: Kotlin & Java
- Experience managing Continuous Integration systems
- Experience with Agile methodologies
- Experience working with clients
- Knowledge of end to end application of software development lifecycle
- Good grasp of Android SDK concepts/components
- Experience with Android Studio debugging tools
- Experience with gitflow
- Design principles: SOLID, Composition vs Inheritance, FIRST tests
- You know what architecture is and what the popular patterns in Android are and why they are popular
- A lifelong learner willing to explore and share new ideas
- Good written and verbal communication
- Experience with infrastructure such as Azure, GCP, AWS would be a plus

We love spending time together as a team, [check us out on Instagram](#). You can see [more about our team here](#).

How to apply

If you're excited about joining the team at Poq, the opportunity and resonate with our Values, then we'd love to hear from you. Please email your CV to recruitment@poqcommerce.com

GDPR Compliance at Poq

Poq will use the personal data provided by you in your application to contact you regarding matters relevant to the recruitment of this role. Members of the People team and relevant hiring managers and interviewers will have access to your CV during the recruitment process.



Poq Values & Behaviours

Our culture is the way we do things at Poq & our Values are the DNA of our business:

Deliberate

- We move forward constructively with integrity and purpose
- We bring the best version of ourselves every day
- We are experts and innovators at the top of our game

Enterprising

- We are ambitious, resilient and passionate about what we do
- We are creative thinkers, problem solvers, decision makers
- We do great work and get things done together

Honourable

- We take ownership and hold ourselves accountable
- Take pride in our product, our work and each other
- We are honest, decent and do the right thing

Open

- We are open to ideas, learning and evolving
- We work together as one team
- We celebrate and embrace our diversity